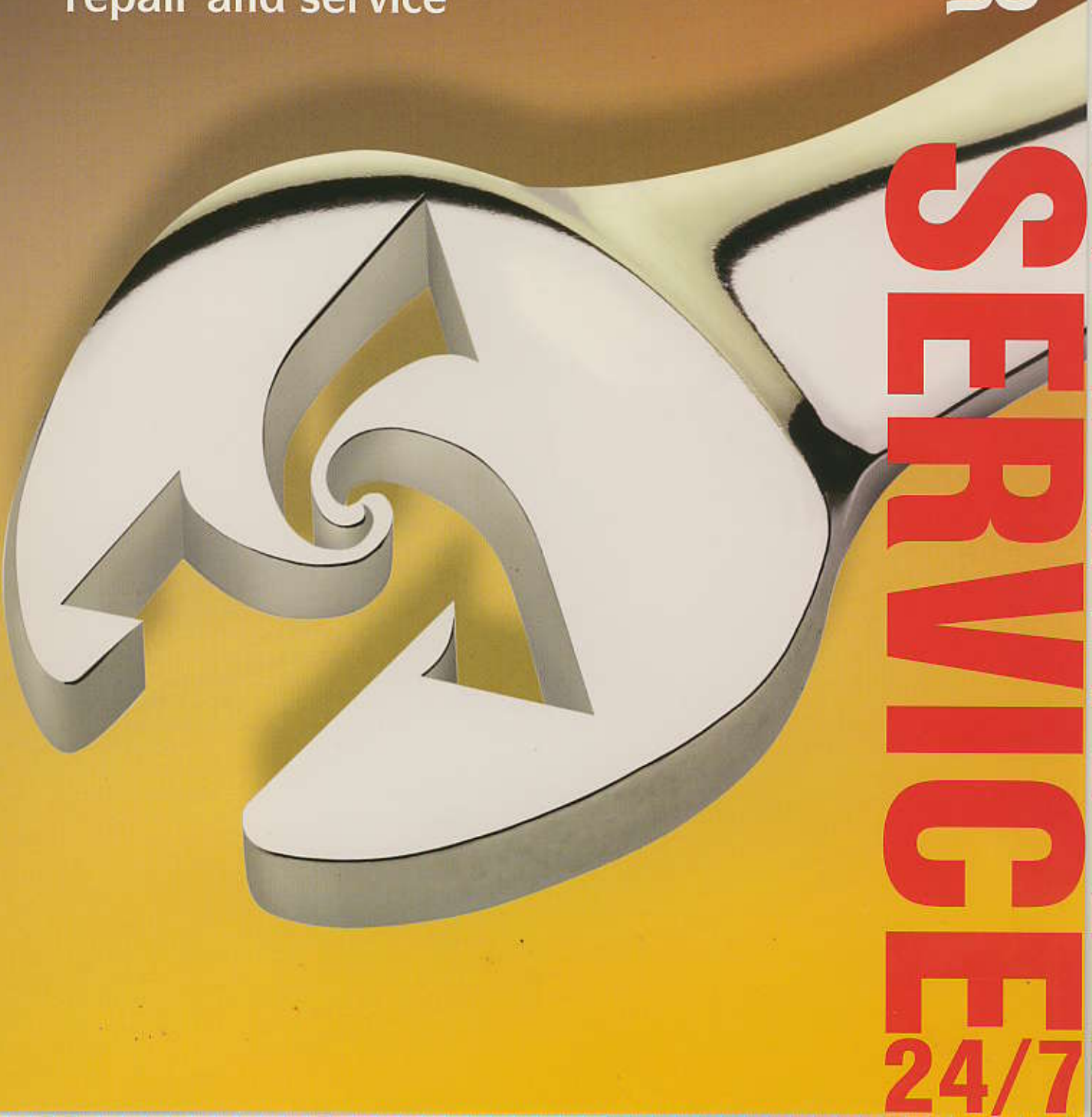




Always the right tool for
comprehensive equipment
repair and service

AT YOUR



SERVICES
24/7

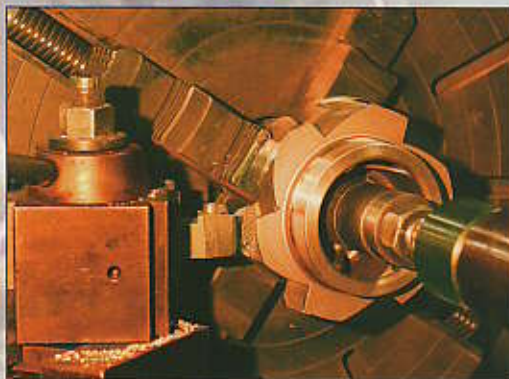
IPEG is structured to provide you with service when you need it. Our two convenient service centers and experienced personnel stand ready to maximize your equipment performance while decreasing your total ownership cost. Our St. Louis location includes 35,000 square feet, housing extensive machine shop capabilities while the service facility in Kentucky provides 8,500 square feet and includes comprehensive capabilities to meet all of your service needs. Our Decatur office offers sales and technical support and is only a phone call away. IPEG is your most complete resource for equipment repairs because we provide

more than just accurate quotes and reliable service: we are ready to respond to all your service requirements.



We Deliver Complete **REPAIR** Services

Our team is factory certified to trouble shoot repairs and maximize the performance of your pumps, fans, blowers and gearboxes. We carry over \$2,000,000 of OEM parts on the shelf, and we are the area's most capable repair shop. We can reduce your need for expensive new equipment by replacing linings, impellers, bearings, seals and shafts. Whether you require outsourcing all of your equipment repairs or have special maintenance overflow projects...we are here to help.



Delivering Specialized

KNOWLEDGE

Our engineers and support staff are among the most experienced in the industry and provide helpful, accurate technical support. IPEG is experienced in servicing and maintaining your liquid and air processing systems in addition to providing solutions based on years of solid technical qualifications. IPEG is your most complete resource for process equipment repairs because we provide more than just accurate quotes and reliable service, we are at your service 24/7.



AT YOUR SERVICE 24/7

Is Your

EQUIPMENT

Maintenance Policy Reactionary
or Pro-Active?

Are you repairing the symptom and not the problem?

Do you repair the same piece of equipment too frequently?

Are all mechanics up-to-date on maintenance training?

Are your repair costs increasing?

What are your equipment reliability ratings?

How much time do you spend looking into "why" equipment needs repairing?

Services offered...

- Work hand-in-hand with your service department or be your service department
- Exchange/Re-build Program
- Predictive/Preventative Maintenance
- Field Laser Alignment
- Maintenance Training
- Field service or in-shop repairs
- Factory approved service & modifications
- Failure Analysis
- Vast inventory of spare parts
- Valve repair service
- Maintenance contracts

**Make IPEG an integral player
on your equipment service team**

24 HOUR EMERGENCY

INCREASE UPTIME

**TOTAL PROCESS
CONTROL**

**MAXIMUM
EQUIPMENT
PERFORMANCE**

**REDUCE YOUR
MAINTENANCE COST**

**REDUCE YOUR
LEAD TIMES**



TRACK

At IPEC, each product is immediately logged-in upon arrival and tracked throughout the process. Product status information is readily available.

To improve the decision making process and overall equipment performance, we maintain a detailed service history of each piece of equipment.

INSPECT

A factory-trained service technician cleans and disassembles your product to begin the service. An accurate analysis is detailed in our inspection report to assure the highest quality, warranted repair with the most reasonable cost and quick turn-around.

ANALYZE

A failure analysis is available to determine the proper maintenance requirements. Engineering upgrades are reviewed and suggested when necessary, resulting in reduced maintenance costs while maximizing the efficiency of the product in its demanding application.

QUOTE

No surprises; all elements of the suggested repair are listed in detail. In addition, a "repair vs. replacement" comparison is provided to further aid you in maximizing your budget and minimizing your downtime.

AT YOUR

PROCESS

Upon your approval, we begin the repair process. Our experienced personnel carefully inspect each phase of the process to maximize quality control. We have the in-house capabilities to perform repairs on large projects. We put a value on directly controlling the machining, assembly, balancing, painting, and testing phases of your product. Before your product leaves IPEG, it undergoes thorough testing as per your requirements.

IPEG's integrated system of shop services include:

- 3 engine lathes with capabilities up to:
 - 24 inch swing 4 jaw chuck
 - 80 inch bed with removable gap
 - 12 inch capacity steady rest
- Portable milling machine
- Hydraulic press with 5 ton capacity
- Relief valve test stand
- Lapping machine
- Balancing machine
- Meter calibration test stand
- 60" Vertical Turret Lathe
- 4" Bar Mill



DELIVERY

Once the repair is complete, IPEG has a number of logistics solutions to meet your needs. We offer you the security of start up services to ensure that the equipment was installed correctly. We offer suggestions on how to maximize the efficiency and economy of your entire system. For complete peace of mind, our support teams provide field service support for all equipment supplied, including testing, calibration, repair, and system analysis. Our repair team is prepared with the latest equipment to ensure reliable repairs. IPEG is educated in specifying, installing, troubleshooting, and maintaining your liquid or air process system.

INVENTORY

You can tap into IPEG's fully stocked warehouse and large selection of materials available to satisfy temperature, chemical compatibility, abrasion, and longevity concerns. Genuine spare parts means that your products continue working at optimum efficiency, produce constant performance, have a longer life and avoid expensive unplanned downtime. Process equipment can be restored to factory tolerances by re-machining or replacing parts. IPEG also is a specialist in custom parts manufacturing and capable of producing high quality fabricated parts to meet your expectations.



SERVICE

Emergency 24/7 Service Number

1 (800) 325-8536



INDUSTRIAL PROCESS EQUIPMENT GROUP

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St. Louis, Mo 63103
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Fax (314) 533-0022

NEW LOCATION!
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1520 East McBride Avenue, Unit C
Decatur, IL 62526
Phone (217) 428-5001
Fax (217) 428-5011